



# Anita M. Larrow, ND

Bringing Naturopathic Medicine To Your Door  
(415) 912-9934 ~ www.drlarrownd.com ~ anita@drlarrownd.com

## General Policies

Welcome to our practice. We look forward to working with you on your healthcare needs. Please read over and initial the entire document. If you have any questions please feel free to contact Dr. Larrow.

## Appointments

It is Dr. Larrow's responsibility to be onsite providing services, or to inform you appropriately otherwise; **you are responsible for keeping the appointment or giving us a 1 business day notice of cancellation.** Failure to do so prevents Dr. Larrow from seeing another patient during that period. Should you decide not to keep the appointment without giving the appropriate notice, you agree to pay a \$40.00 cancellation fee. In order to enforce this we may ask you for a credit card to hold your appointment otherwise services may be withheld, denied, or limited, depending on the doctor's discretion and the patient's immediate needs. **Your credit card will not be charged unless you, without notification, miss your appointment.** Please note that insurance companies typically do not reimburse for missed appointment fees.

Patient/Rep Initials: \_\_\_\_\_

## Payment

Anita M. Larrow, ND requires **payment in full at the time services are rendered.** For your convenience we accept personal check or credit card (VISA, MasterCard, AMEX, Discover) for payment. There will be a \$35.00 fee for all returned checks. Please notify Dr. Larow in advance if cash is your preferred method of payment.

Patient/Rep Initials: \_\_\_\_\_

## Insurance

Dr. Anita M. Larrow, ND is not a contracted provider for any insurance companies nor does Dr. Larrow submit claims to insurance companies on your behalf. **She will, however, provide you with the information necessary for you to submit your claim to your insurance company.** You agree that this does not insure any coverage from your insurance company.

Patient/Rep Initials: \_\_\_\_\_

## Emergencies

You agree that if you have a true medical emergency, or serious medical concern, you must call 911 immediately. If you have an urgent medical concern, please contact Dr. Larrow. If it is after regular business hours (8am to 5pm) please leave a message for Dr. Larrow at (415) 912-9934 and she will return your call as soon as possible, or by the next business day. If Dr. Larrow is not available (i.e. scheduled leave, personal emergency, etc.) then another doctor will be scheduled for on call duty to assist you. You agree that if you cannot wait until the next business day, and Dr. Larrow, or a scheduled on call doctor cannot assist you, that it is your responsibility to seek the appropriate medical care as soon as possible.

Patient/Rep Initials: \_\_\_\_\_

*By signing below, you understand and agree to the patient payment and cancellation policy. You guarantee payment of all charges incurred as a patient of Anita M. Larrow, ND.*

---

Patient Name Printed

Signature of Patient

Date

---

Representative Name Printed

Signature of Representative

Date

---

Relationship of Representative to Patient